



**PROSEGUR**  
**CASH**

**Communication  
Policy with  
Shareholders,  
Institutional  
Investors and  
Proxy Advisors of  
Prosegur Cash,  
S.A.**

# Index

<b>1. Scope and Reach</b> .....	
<b>2. Purpose</b> .....	
<b>3. Principles and Objectives</b> .....	
<b>4. Roles and Responsibilities</b> .....	
<b>5. Communication Channels</b> .....	
<b>6. Disclosure Practices</b> .....	
<b>7. Privileged Information</b> .....	
<b>8. Approval, dissemination and knowledge of this Policy</b> .....	
<b>9. Elaboration and Approval</b> .....	

## 1. Scope and reach

Prosegur Cash, S.A. ("**Prosegur Cash**" or the "**Company**") is committed to maintain effective and open communication with all shareholders, institutional investors, and proxy advisors, providing consistent and clear information at all times. We seek to maintain transparent and regular contact with them, thus facilitating mutual understanding of our objectives. We strive to be accessible to all the above, allowing them to exercise their rights in an informed manner.

To this end, the Board of Directors of Prosegur Cash, in its general and non-delegable competence to determine the general policies and strategies of the Company, has approved this Policy of Communication with Shareholders, Institutional Investors and Voting Advisors (the "**Policy**"), after review and proposal by the competent Committee.

The purpose of this Policy is to establish directives and guidelines for the dissemination of economic-financial, non-financial and corporate information applicable to Prosegur Cash and the other companies belonging to its group (the "**Group**"), in compliance with current legislation in the countries where we carry out our activities, as well as good corporate governance practices and Prosegur's corporate governance system.

## 2. Purpose

The purpose of this Investor Relations Communications Policy is to establish comprehensive guidelines and procedures for effective and consistent communication with investors and the financial community. It aims to ensure transparency, accuracy, and timely dissemination of information while adhering to applicable laws and regulations.

## 3. Principles and objectives

To achieve the implementation of the objectives of this policy, Prosegur and the other companies belonging to its Group shall guide their actions by the following general principles:

- i) The dissemination of economic-financial, non-financial and corporate information in the market and among shareholders, institutional investors, proxy advisors and other stakeholders shall be based on the principles of transparency, truthfulness, immediacy, and equality, through the use of appropriate channels and respect for current legislation on personal data protection and Prosegur's Code of Conduct.
- ii) The dissemination of economic and financial information shall ensure that its publication in the market and among investors and other stakeholders is of high quality and reflects, in all significant aspects, a true and fair view of the net worth, economic and financial situation, of the results and cash flows of the group of companies included in the consolidation.
- iii) The dissemination of non-financial and corporate information will be a clear and reliable expression of its performance in the environmental, social and corporate governance areas, as well as its commitment to allow all stakeholders to know its contribution to the Sustainable Development Goals (SDGs) in accordance with the commitments made by Prosegur and its Group companies.

The dissemination of economic-financial, non-financial and corporate information shall be carried out, in all cases, respecting the timetables established by current legislation, including, without limitation, the disposed in the Law on Corporations, the provisions of the "*Comisión Nacional del Mercado de Valores*" ("**CNMV**") and the European Union Transparency Directive.

## 4. Roles and responsibilities

i) **Principal Spokesperson:** The Director of Prosegur Cash's Investor Relations Office (IRO) plays a key role as the Principal Spokesperson, leading communication with investors thanks to his in-depth knowledge of the Company's operations and financial performance. Likewise, the Chief Financial Officer (CFO) acts as the main spokesperson in the presentation of financial results and communications, providing an expert vision and ensuring transparent, rigorous and understandable communication for the different stakeholders.

Both the IRO and the CFO are usually responsible for delivering presentations to investors, with the participation of the Chief Executive Officer (CEO) on certain occasions, especially in those presentations of greater relevance or strategic content.

ii) **Investor Relations as Primary Point of Contact:** As a general practice, all meetings with investors will be coordinated and conducted through the Investor Relations (IR) department. The IR team will facilitate efficient and effective communication between investors and appropriate company representatives.

iii) **Representation at Conferences and Events:** The Investor Relations Director will attend conferences and events organized by the sell-side. The CEO and CFO, focusing on their core responsibilities, will generally not participate in sell-side conferences to optimize communication efficiency.

iv) **Interaction with significant shareholders:** The Company will promote a constructive and continuous dialogue with its significant shareholders, within the framework of a communication policy based on the principles of transparency, equal treatment for those in the same circumstances and compliance with applicable regulations. Interactions with shareholders will be channeled, in general, through the Investor Relations area and may include, where appropriate, the participation of members of senior management, depending on the relevance of the matters to be discussed

v) **Investor database:** All interactions with investors and analysts will be recorded and added to the company's investor database to ensure effective communication and engagement. Maintaining an accurate and comprehensive investor database allows us to better serve the needs and interests of our stakeholders.

## 5. Communication channels

The dissemination of financial, non-financial, and corporate information is carried out through the following channels that contribute to maximizing the dissemination and quality of information available to the market, investors, and other stakeholders, without prejudice to the use of others based on technology, available media, and new trends in communication.

i) **“The Spanish National Stock Exchange Commission and other entities:** The National Stock Exchange Commission (“CNMV”) is the Company's primary channel of communication with shareholders, institutional investors, proxy advisors, and the markets. Through its dissemination and public nature, it ensures that the information submitted to this institution immediately complies with the applicable regulations. Communications sent to the CNMV relating to the Company are promptly incorporated into Prosegur Cash's corporate website.

ii) The Company has a **corporate website** that is the main official communication channel of the Company with shareholders, institutional investors, and markets in general. It contains all the information required by current regulations at any given time. [http://www.prosegur.com/accionistas\\_inversores](http://www.prosegur.com/accionistas_inversores). In particular, on the Company's corporate website, there is a section specifically aimed at its shareholders and investors, where extensive institutional, economic-financial, non-financial, corporate, and corporate governance information is provided.

In order to enhance the Company's corporate website as an information channel with shareholders, institutional investors, and markets in general, it will be ensured that the corporate website is permanently updated, and its information is published in both Spanish and English. All privileged information communications (CIP) and other relevant information (OIR) communicated by the Company will be incorporated into the corporate website simultaneously with their submission to the CNMV. In addition, the Company's corporate website provides access to real-time stock price quotes, facilitating investor access to this fundamental information.

iii) **Investor Relations:** The Company has a specific Investor Relations Department that reports to the Financial Department, whose objectives include serving as an open, permanent and transparent communication channel with shareholders, institutional investors and other interested parties. To this end, Prosegur Cash has a telephone line (+34 900 321 009) and an email address (accionistascash@prosegur.com), through which they can make the corresponding queries or suggestions. In order to make financial information known to the investment community, Prosegur Cash presents its results quarterly through the webcast on its website.

iv) Communication through **specific meetings:** The Company periodically organizes, both actively and upon request, meetings, conference calls, video conferences, and presentation rounds ("roadshows") with institutional investors, analysts, financial institutions, asset managers, financial intermediaries, and other social agents, such as the media, opinion leaders, public administrations, etc., in order to present, among other matters, non-financial and corporate information, creating a space for dialogue with participating interlocutors and addressing their comments and inquiries in a personalized manner.

v) **General Shareholders' Meeting:** Given the legal nature of Prosegur Cash, the Company holds its Annual General Shareholders' Meeting, which is an excellent forum for the exchange of information between the Company and the shareholders representing the Company's share capital thanks to the publication and distribution of all the Group's economic and financial information and the Sustainability Report.

The Company's Board of Directors shall promote the informed participation of shareholders in the General Meeting and shall adopt the measures that are appropriate to facilitate the effective exercise of the General Shareholders' Meeting by the General Shareholders' Meeting, in accordance with the applicable regulations and its Bylaws. To this end, prior to the holding of the General Meeting, the Company shall make available to shareholders any additional communication channel that may be appropriate at any time, such as the electronic shareholders' forum or any other that may be established, as well as any information that is legally required or that, although it is not, is of interest and can be reasonably provided.

Likewise, the Company will respond with due diligence and in accordance with the provisions of the applicable regulations to the requests for information made by shareholders prior to the General Meeting and will attend, with the same diligence and in accordance with the same regulations, to the questions raised by shareholders on the occasion of the holding of the Meeting.

In addition, the Company will broadcast live, through its corporate website, the holding of the General Shareholders' Meetings.

vi) **Relationship with proxy advisors.** For its part, the Sustainability Department, together with, where appropriate, the Head of Investor Relations, will be responsible for maintaining the dialogue with proxy advisors, responding to their queries on the resolution proposals submitted to the General Meeting and providing them with any clarifications deemed appropriate

vii) Information through **social media:** In accordance with the criteria reported by the CNMV, the use of social media to communicate economic-financial, non-financial and corporate information, as an

additional or complementary channel to the CNMV, is also expected. In the event that such information is to be classified as privileged information, it shall comply with the following requirements:

- a. The information disseminated must be complete, objective and clear, without the need to resort to additional sources to the original message in order to be fully understood.
- b. The message shall clearly contain the indication "privileged information" and shall be separated from any promotional or marketing communication.
- c. The Company shall be clearly identified.
- d. The dissemination will be produced from a social media with a very wide dissemination and from accounts with a very large number of followers.
- e. It shall be communicated in a formal and precise manner and no information shall be added or qualified in response to not essential conversations for the understanding of the information.

## 6. Disclosure Practices

Prosegur Cash adheres to strong disclosure practices to ensure transparency and equitable access to information for all shareholders.

- i) **Relevant Information:** Prosegur is committed to promptly disclosing any relevant information that may have a significant impact on the market price of the company's securities, in compliance with relevant laws and regulations. This information will be communicated fairly, accurately, and timely, ensuring equitable access for all investors.
- ii) **Compliance with Regulatory Requirements:** Prosegur diligently complies with the disclosure requirements set forth by regulatory authorities. We prioritize transparency, accountability, and legal compliance, ensuring that all necessary information is disclosed in accordance with these obligations.
- iii) **Equitable Access to Information:** Prosegur is dedicated to providing equitable access to information for all investors. Information will be disseminated fairly and inclusively, without any bias or preferential treatment. During closing periods, discussions about financial aspects of the business are strictly avoided to maintain integrity, prevent conflicts of interest, and maintain transparency.
- iv) **Quiet periods:** The Company will establish periods of silence prior to the publication of its periodic financial results, during which it will refrain from maintaining communications with investors, analysts and the media regarding the evolution of the business or non-public financial information. During these periods, the Company will in all cases guarantee compliance with the applicable regulations on the securities market, avoiding the disclosure of inside information or any other non-public information of a relevant nature.
- v) **Forward-looking statements and guidance:** The Company may provide the market with estimates, forecasts or guidance on its financial and operational performance, which will be based on reasonable assumptions and assumptions in accordance with the information available at any given time. These forecasts statements shall be duly identified as such and, where appropriate, shall be accompanied by the appropriate warnings to differentiate them from historical facts and reflect their estimative nature. In any case, such communications shall be made in compliance with the applicable regulations on the securities market, avoiding the selective disclosure of information and guaranteeing equitable access to it by investors.

## 7. Insider Information

The Company will consider the established rules regarding the treatment of insider information, as set forth in both current regulations and Prosegur Cash's corporate governance rules, contained in its Board of Directors' Regulations, its Internal Code of Conduct on matters relating to Securities Markets, and its Ethical and Conduct Code.

## 8. Approval, dissemination and knowledge of this Policy

The Company's Board of Directors shall approve any other corporate rules, policies, or programs it deems necessary or appropriate for the proper functioning of the Company and its Group.

This Policy shall be published on the corporate website and the Company's intranet, and may be included in training materials for personnel as well as in additional outreach initiatives.

## 9. Elaboration and Approval

Prepared by:	Communication Area and Investor Relations		
Reviewed by:	Communication Area and Investor Relations		
Approved by:	Board of Directors of Prosegur Cash, S.A.	Date:	29/04/2026